

Inspector General of Army visits Vicenza

Story and photo by Sgt. Terysa King
U.S. Army Africa PAO

Lt. Gen. Peter Vangjel, inspector general of the U.S. Army, conducted a senior leader visit to Soldiers, Family members and civilians of Caserma Ederle Dec. 3 through 4.

Vangjel's visit to Italy was part of a series of command visits throughout Europe which also included Army units assigned to Germany and Kosovo. Aside from meeting with senior leaders, one of the objectives of Vangjel's visit was to gain an understanding of the morale and welfare of Soldiers and their families assigned to serve in Europe.

Vangjel was interested in listening to firsthand perspectives of issues relevant to the Inspector General office at all organizational levels.

In order to obtain the consensus of the Vicenza military community, Vangjel conducted a series of sensing sessions with junior enlisted, senior enlisted, company grade officers and field grade officers. At the conclusion of the sensing sessions, Vangjel focused his time in Vicenza addressing issues concerning Army transformation, leader development and training requirements.

The IG office conducts investigations of alleged misconduct and complaints by Soldiers, Family members and civilians working for the Department of the Army. The IG's self-described mission is "to inquire into, and periodically report on, the discipline, efficiency, economy, morale, training and readiness throughout the Army."



Lt. Gen. Peter Vangjel, U.S. Army inspector general, conducts a sensing session with Soldiers of Caserma Ederle Dec. 4. Vangjel's visit was part of a series of command visits throughout Europe which also included Army units assigned to Germany and Kosovo. Vangjel conducted the sensing sessions to gain an understanding of the morale and welfare of Soldiers and their families assigned to serve in Europe. Vangjel was interested in listening to firsthand perspectives of issues relevant to the Inspector General office at all organizational levels.

Italian volunteers find U.S. Army DUKW 67 years later

Story and photo by Joyce Costello
USAG Vicenza PAO

RIVA DEL GARDA, Italy — During World War II, days before German forces in Italy surrendered, conflict was still strong in the northern area of Italy at Lago di Garda. During the last week of April 1945, three DUKWs, the U.S. Army's six-wheel amphibious truck, were lost and Col. William Darby, first commander of the U.S. Army Rangers and later 10th Mountain Division assistant division command, was killed by enemy artillery.



Gruppo Volontari del Garda hold a press conference Saturday to announce their findings of a U.S. Army DUKW amphibious truck from World War II 270 meters below the surface of Lake Garda. It is believed that 25 Soldiers were on the vehicle that sank in April 1945. [Click here](#) for more photos

According to historian Ben Appleby, due to the tunnels being blocked, the 10th Mountain Div. was using DUKWs to move supplies.

"On April 30, 1945, under the shroud of night, a DUKW was traveling up Lake Garda with 25 Soldiers and anti-tank weapon and ammunition," said Appleby. "The DUKW never reached its destination of the small town of Torbole and the circumstances and location of its disappearance has remained a mystery."

Carlo Bombardelli, who was seven years old at the time, recounted his memories of that fateful day.

"We lived about 50 meters from the lake and I was with my father when we heard Soldiers talking to each other via radio that day. I didn't know English, but later we heard someone yelling for help," said Bombardelli.

The lone survivor, Cpl. Thomas Hough, of Ohio, held unto driftwood and cried out for help when he saw the village's lights in the distance. Two American Soldiers on the shore commandeered a fisherman's boat and eventually were able to pluck Hough from the water.

"When we approached the Soldiers, some of them spoke Italian; they must have been sons of Sicilian immigrants. They told us that everything was OK," said Bombardelli.

In 2004, a research team from the University of Texas came to Lake Garda to try to locate the wreckage covering seven million square meters in 17 different search sessions.

"The Promare Project team had assumed it might have sunk near the mouth of the River Sacra therefore over the years could have become buried, but they were not able to locate the wreckage," said Appleby.

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Vicenza Elementary students get 'Bugz'; VHS students gather treats for deployed Soldiers



Darby news page 5

Camp Darby hosts annual holiday reception; Master sergeant retires after 26 years of service



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Friday



39/30
Saturday



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Sunday

The Outlook will not be printed the next two weeks. The next issue will be Jan. 10.

IMCOM command team sends holiday wishes

It's been immortalized in carols as "the most wonderful time of the year," and it is for the Army's home. It's a wonderful time to be part of U.S. Army Installation Management Command.

We have an incredible workforce and mission. Ours is a diverse team made up of Soldiers, civilians and Family members. The IMCOM team hails from every corner of the globe, with differing cultures and beliefs — all united in the service of others. It's just the right mix to support troops, provide programs and offer world class customer service to the best trained Army in the world. Whether anticipating Christmas, Kwanzaa, Hanukkah or time among family and friends during this holiday season know that you are a valued member of the team. Command Sgt.

Maj. Earl Rice and I can never thank you enough for the life of service and sacrifice you've chosen and for the opportunity to share that with you here at IMCOM, the Army's home.

We hope that this holiday season provides opportunities for reflection, recreation and renewed commitment to improvement. Team, we've accomplished a lot in the last 10 years — developing our workforce, being good stewards of financial and environmental resources, improving the quality of life in Army communities worldwide. IMCOM is a world-class operation because of you.

Our mission is complex — a job that is 24 hours a day, seven days a week. While some can rest briefly, others may not. Remember your teammates who will be manning facilities, serving chow to

deployed troops or helping newly arrived families find lodging. This is the essence of what we do every day — provide a quality of life commensurate with their quality of service.

Now more than ever is the time to remember your family and extended Army family as well — battle buddies, co-workers and the person next to you now. As you travel or attend celebrations, be mindful of your actions and surroundings, keeping safety and responsibility to your teammates and families in mind.

We wish you and your families a happy holiday season, prosperous New Year and look forward to starting 2013 with each member of this team, ready, resilient and committed to the next step in enhancing the lives of our Soldiers. Army Strong!

Lt. Gen. Mike Ferriter

USHCV making changes to patient care model

U.S. Army Health Center
Vicenza

The Army Medical Department is transforming from a Health System to a System of Health where every visit is an opportunity to not only take care of acute issues but also address prevention, chronic disease management, and wellness. The United States Army Health Center Vicenza has begun this transition to a new patient-focused model of health care that will deliver a more proactive and collaborative

care experience, and improve overall health and access for community members.

The USAHC-V is implementing the Patient Centered Medical Home model in the Primary Care and Pediatric clinics. It is a proven model of health care delivery whose core principles have been endorsed by numerous national medical organizations including the American Medical Association and the American College of Physicians, just to name a few. The model places the patient in the center and

focuses on the best way to meet the patient's needs for restoring and maintaining his/her health. It is an approach to providing comprehensive care that facilitates partnerships between individual patients and their personal providers and when appropriate, the patient's family. The medical team consists of medics, nurses, physician assistants and other healthcare providers working collaboratively to provide coordinated, proactive medical care for a single patient and his/her family. We are saying Arrivederci to

episodic care and Benvenuti to comprehensive care.

Comprehensive visits contain four elements. Element one is the reason for the visit. Element two is to address all clinical preventive services for which the patient is due. Element three is addressing chronic conditions the patient may have but may not have been the reason for the visit, and element four is to address high risk behavior patterns that will lead to illness in the future if not addressed.

Patients experience
See CARE, page 8

DIVE: WW II vehicle found in Italian lake after 67 years

Continued from page 1

Bombardelli, however, stood by his childhood memories of the incident and insisted the tragedy took place near the town of Torbole.

"Until the researchers came to look for the wreck, I thought that everyone survived. I was very sorry to learn that only one Soldier survived," said Bombardelli.

"When the rescue team from the University of Texas came to look for the wreck, I realized they were looking in the wrong direction, so I called the newspaper to advise them not to look near the coast and gave them the right direction from what I remembered."

He said he remembered the area because on May 1, 1945, he and his father found U.S. Army backpacks washed up on the shore. The research team did not find the wreck though.

In November 2011, the Gruppo Volontari del Garda (an Italian organization that responds to emergencies on the lake or natural disasters) began their search. Several dozen volunteers performed 1,000 sonar scans with a radius of 50 to 200 meter at a depth of 60 to 300 meters.

In December 2012, at 270 meters, the remains of what is believed to be the missing DUKW were found, according to Luca Turrini, head of research for the Gruppo Volontari del Garda.

"I was happy they (Gruppo Volontari del Garda) found the vehicle, but very sorry to learn that only one Soldier survived. I can completely relate to that as one of my brothers died in Germany on April 14, 1944. It was very hard for me and for my mother,



Photo courtesy of Gruppo Volontari del Garda

Sonar images taken by the Gruppo Volontari del Garda show wreckage that was later identified as a U.S. Army DUKW amphibious truck from World War II.

who cried for years every evening for her lost son," said Bombardelli.

At a press conference Saturday, Turrini said, "the Italian divers team will obtain more sonar scans this week to see if the Soldiers' remains are in the hull or if the sonar echoes coming from near the vehicle are compatible with buried human remains."

Speak Out

What is the best gift you've ever received?



Isabella Pani

Vicenza Middle School
"A nice relaxing week at a spa resort in the Trentino region mountains."



Linda Salinas

Family member
"Being able to take horse riding lessons this year."



Staff Sgt. Robert Taylor

USAG Vicenza
"My daughter Ashley, who was born on Christmas Day, 2000."

By Laura Kreider

VHS club sends treats to deployed troops

By Patrick Robinson
Outlook intern



Photo by Lori Encke

Vicenza High School students and teachers fill bags of treats to be shipped to deployed Soldiers. The Treats for Troops program was led by the Future Business Leaders of America club at the school.

In the month of November and the first two weeks of December, Vicenza High School has been led by the Future Business Leaders of America in gathering goodies and treat for troops deployed. Lori Encke, computer science teacher and sponsor of FBLA, said that all help was completely voluntary. Future Business students, Spanish Honor Society, AVID, Italian Honor Society, Project TRUST, and ROTC helped in the making of the snowflakes used to attach holiday notes to the goody bags.

Each goody bag had a mixture of popcorn, granola bars, Rice Krispies, Little Debbie snacks, cookies, hot cocoa, cappuccino mix, holiday candies, and pretzel snacks. Overall, the treat bags were comprised of donated food from students, teachers, and even community members.

According to Encke, in the last few years, participation in the Treats for Troops project has dwindled more and more. When there were enough participants, the troops were given a few cookies in a tiny bag. The number of volunteers and participants in this year's Treats for Troops project has been substantially higher. The project was also taken to a whole new level; instead of giving troops treats while they were home, VHS has sent them off to the places where the troops are stationed.

"Approximately 150 students and teachers were involved in the creation of the treat bags," Encke said. "We shipped out seven boxes to support both the 1st and 2nd Battalions."

In each box, there were more than 100 goody bags with a note stating something uplifting. Based on the response from the chaplains of each battalion, the troops felt very special having treat bags and notes stating Happy Holidays sent to them while they are away from their Family and friends.

VES youths perform bug-themed holiday show

By David Ruderman
USAG Vicenza PAO

More than 200 youths took the stage at Vicenza Elementary School Dec. 12 to entertain the student body, faculty and parents with a performance of the musical "A Bugz Christmas."

Music teacher Angela Hartwig and music and math teacher Michael James conducted the show, which mixed narrative recitals with full-cast choral performances.

"I think Angie wanted it to be a more contemporary performance, taking traditional songs and changing the words to something that children can relate to," said assistant principal, Dr. Lorena Reinhardt.

Amy Posmantur, school counselor said, "Each year they do a big production, but what they're doing now is giving each grade a different role."

Community member Branka Lainson, who was recognized for her volunteer efforts that helped make the production a success said, "They liked the songs and the movement, and the little costumes and the antennae. They got more and more excited as it got closer. They love being active and participating. And they love Angie."

Hartwig and James taught the students their numbers and roles in tandem over the past three months, starting with the big finale and working their way back through the individual numbers, said Hartwig.

"It really wasn't a challenge because I'm used to it," said James, who is teaching his first year at VES after two years at Vicenza High School.

"Most of them really knew what they were doing. It all came together beautifully. I had to get used to the smiles and the hugs because in high school you don't get that," he said.

Hartwig said, "It's the process, the challenge. They learn to work together as a

team, and have fun doing it. It's a team."

In the new year, first-graders will work on maracas and second-graders on steel drums for an end-of-year performance, said James.

Third-graders will work on a musical for performance in the spring, fourth-graders will focus on playing recorder, and fifth-graders will be exposed to music theory and composition, presenting their own work in a coffee house setting later in the school year, said Hartwig.

Reinhardt said, "We had excellent feedback from the community. The children did a great job and that means the adults, the teachers and the volunteers who worked with them, did a great job."

Hartwig and James said parent volunteers are always needed and welcome to support their activities and productions. Parents who would like to get involved should call the school at 0444-71-7710.



Photo by Joyce Costello

Vicenza Elementary School first and second graders perform "A Bugz Christmas" for the community Dec. 12. [Click here](#) for more photos.

The Outlook

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Community members visit SOS Children's Village of Vicenza

Story and photos by Laura Kreider
USAG Vicenza PAO

By tradition the festive season is the time of year when children spend time with families and receive their gifts. Not all children may enjoy this experience, especially some who live in orphanages or come from dysfunctional families.

After researching in the area, two associations in the Vicenza military community, the European Region Warrant Officers Association and the Vicenza Gospel Service found out about the existence of a local SOS Children's Village and decided to visit it and make a donation including food, toys and a monetary offer to the local Vicenza SOS Village before the holidays Saturday.

The SOS Village is an international organization with local chapters throughout the world, which has been working to meet the needs and protect children since 1949.

"The center provides a family environment accommodation to children from dysfunctional families," said Warrant Officer 4 Joachim Cosiglio, U.S. Army WOA European Region director, who participated in the event.

"The SOS Village of Vicenza essentially recognizes the right of the child to grow and be educated as part of their own family or in a family atmosphere. Therefore, the primary objective is the promotion of the development of the child.

"Thanks to educational-therapeutic offerings, the ultimate goal is the return of the child to his or her family or the continuation of hospitality, to find their place in society and take upon themselves the ability to structure their lives independently and rich in values." SOS Village in Vicenza has been operational in the territory since 1981 and currently helps almost 120 children up to 18-years-old.

Since its origin, the center has



Informational packets are handed out at the SOS Children's Village Saturday when community members from Vicenza organizations stopped in with gifts for children who live there. [Click here](#) for photos.

developed and today it is an integrated facility recognized by the Comune di Vicenza, and offers accommodation in 13 units and also provides semi-independent housing programs for youth and helps them integrate into the labor market.

According to Consiglio, particular emphasis is put on keeping children from the same family together in order to promote the maintenance of strong

bonds.

While introducing the facility to the visiting American families Vicenza SOS Village vice-president Maria Teresa Capanna said, "We are thankful for your nice visit and your contribution. Your help is much appreciated especially now that financially the government supports 60 percent of the program.

"Many projects and assistance are now

provided because of the presence of many volunteers."

After bringing the donations and a moment of prayer, the participants moved to the administrative area where they were welcomed by some SOS Village staff members who prepared some refreshments, especially for the numerous children who shared the visit with their families.

"We hope to develop some projects in the near future with the American community," said Rosa Del Carmen Trevisan, SOS Village pedagogic secretary.

One of them could be the maintenance of the existing playground at the center, which is open to the public with the condition that children are accompanied by one parent.

"Another initiative that focuses on helping this and another local organization will take place this week; it is called Corri Babbo Natale Corri, or Run Santa Run," said Trevisan.

The fun run is a fundraiser that will take place Saturday in downtown Vicenza from 10 a.m.-12:30 p.m., starting and ending at Campo Marzo, the park near the main train station.

For more information about the event, call Beatrice Giometto at 634-7901 or 0444-71-7901.

Registration is also possible at Campo Marzo before the run.

For those who are interested in visiting and volunteering at the Vicenza SOS Village contact Joachim.j.consiglio.mil@mail.mil.



Rosa Del Carmen Trevisan, Vicenza SOS Village pedagogic secretary, left, and vice-president Maria Teresa Capanna hand out some mini-panettoni to the American children who shared the visit with their families at the Vicenza SOS Village Saturday.

Master sergeant retires after 26 years of service

Story and photo by Chiara Mattiolo
USAG Vicenza, DMC, PAO

Master Sgt. Angela Chappell retired from the United States Army after more than 26 years of service, six of which were at Camp Darby, in a ceremony held at the Post Theater Dec. 10.

"I have been part of this community for six years and the memories I will bring back with me will be for sure of the wonderful people and friends I have the luck to meet," said Chappell. "This is a small community, I enjoyed the best of it, having many good Italian friends and in general all the friendly people working and living in the community."

Chappell was assigned to the Army Field Support Battalion – Italy, for five years in the Ammunition Division and the last year in the supply arena.

Chappell said one of the most enriching experiences of her career at Camp Darby was the several missions she took part in and the special people she met.

"I had the unique chance to see some of the historical areas and I also got to know Italian people and culture and make great friends," Chappell said.

Lt. Col. Mark Gray, Army Field Support Battalion – Italy commander, said retirements are usually a mixture of joy and sadness for the retiree and the community.

"What is great of Master Sgt. Chappell is that she excels as a leader and a Soldier, always with a smile on her face and an infectious optimism that marks an exceptional leader," said Gray. "Master Sgt. Chappell's presence will be greatly missed."

Chappell will fly to her hometown in Ohio where she will rejoin her family.

"I am the youngest of seven brothers and sisters," said Chappell. "We all look



Army Field Support Battalion – Italy Commander Lt. Col. Mark Gray pins a Meritorious Service Medal on Master Sgt. Angela Chappell during her retirement ceremony at Camp Darby Post Theater Dec. 10.

forward to spending some time together; I left home when I was 18, now it is time for a change."

Chappell said this will be a cultural shock for her, after such a long time overseas, but she will begin her new career as a college student in psychology and is very excited.

"In my future plan I would love to complete my studies in psychology and

possibly come back to help Soldiers recover from post-traumatic stress disorder or traumatic brain injuries," Chappell said.

"Once more, Chappell shows her unique attitude of always going the extra mile for her fellow Soldiers," said Gray.

Chappell was recognized with a Meritorious Service Medal Award, a Certificate of Retirement and a Certificate of Appreciation.



Holiday reception: U.S. Army Garrison Vicenza commander, speaks with Inspector Livorno Province Red Cross Nurses Francesca Arru during the traditional Commander's Holiday reception Dec. 11 at the Camp Darby Community Club. At left, Col. Raffaele Iubini, Italian base commander, expresses his holiday wishes to the invitees at the annual Host Nation Christmas Reception. [Click here](#) for more photos.

Darby ates

Visit the community calendar for upcoming events and details at www.usag.livorno.army.mil

Artistic Nativity Scenes in Cigoli (San Miniato Pisa) Presepe artistico di Cigoli

Through Jan. 13 in the Pieve di San Giovanni Battista in Cigoli (PI) the 12th display of the Artistic nativity scene. This is one of the biggest nativity Scenes in Tuscany. The church can be visited daily from 9 a.m.-1 p.m. and from 2:30-8 p.m.

C.Y.S.S.

633-7629

SKIES Unlimited Instructors wanted! CYSS is looking for SKIES Unlimited instructors to teach dance, voice, guitar, piano, martial arts, gymnastics and Zumba. Anyone interested can contact CYSS at 633-8084.

Youth Center is looking for tutors for many high school subjects. Students from the International School of Florence need tutors to assist them with their studies. If you are interested in being a tutor, contact the Youth Center at 633-7629.

Outdoor Rec

633-7775

Ski trips to Abetone Jan. 5, 26, Feb. 9, 16, March 2, 9, 23, 30

Sports and Fitness

633-7438

A new Cardio Circuit class is being offered on Wednesdays, 9:30-10:15 a.m. in the Fitness Center.

Religious Activities

633-7267

Sunday

5-6 p.m. Catholic Mass
7-8 p.m. Protestant Candle Light Service/Christmas dinner

Tuesday

5-6 p.m. Catholic Mass
Dec. 31

11:15 a.m.-12:15 p.m. Protestant Service

5-6 p.m. Catholic Mass
Jan. 1

11:15 a.m.-12:15 p.m. Protestant Service

5-6 p.m. Catholic Mass

La Befana:

The Italian holiday, Epiphany, celebrates the visit of the Wise Men on Jan. 6. It's also known as La Befana, who is a kind, ugly and old hunchback witch. She is dressed in rags and travels straddling a flying broomstick, carrying a self replenishing sack full of presents for children.



Courtesy photo

Local events

Dec. 26 is St. Stephen's Day, the first Christian martyr. This is an Italian holiday.

Corri Babbo Natale Corri, or Run Santa Run, will be held Saturday in Vicenza. The Vicenza Press Association and the City of Vicenza are co-sponsoring the seventh annual Run Santa Run charity fundraiser downtown 10 a.m.-12:30 p.m., starting and ending at Campo Marzo, the park near the main train station. The €5 entrance fee includes a lightweight Santa suit to run in and hot chocolate and cake at the finish (€5 if you already have a Santa suit). Individuals and groups of all ages are welcome and there is special recognition for the agency or association with the most participants. The course is under two miles and may be easily completed walking. Persons may pre-register to receive their costumes before race day, or may sign-up and pay the day of the event at 10 a.m. All the money raised goes to Italian charities. In the first six editions more than 10,000 people have taken part in the event and €33,371 has been raised. For more info, call Beatrice Giometto at 634-7901 or 0444-71-7901.

Il Fiero – Local products fair and sale: Thursday and Sunday, 9 a.m.-6 p.m. in Vicenza, Campo Marzo, Viale Dalmazia; more than 60 booths featuring Veneto products and crafts; entertainment with street performers; games and shows for children.

Christmas markets

Asiago: Giardini di Natale — Christmas gardens, Saturdays-Sundays through Jan. 6, 10:30 a.m.-12:30 p.m. and 3-7 p.m., Piazza Carli; food booths featuring local specialties and typical Christmas sweets and crafts.

Bassano del Grappa, ongoing through Wednesday, Piazza Garibaldi, 10 a.m.-7:30 p.m., closed on Monday

morning; Piazza Libertà 10 a.m.-7:30 p.m. closed on Monday, Thursday and Saturday mornings.

Bolzano: ongoing through Sunday, Monday-Friday 10 a.m.-7 p.m.; Saturday 9 a.m.-8 p.m.; Sunday 9 a.m.-7 p.m., in Piazza Walther, about 120 miles north of Vicenza. More than 80 stallholders in their typical little huts offer traditional seasonal gifts (handmade wooden, glass and ceramic products along with Christmas tree decorations, seasonal pastries and many original gifts), plenty of food specialties available plus *vin brulè* (hot mulled cider); children's Christmas market where kids can take an active part baking Christmas cookies and making small Christmas decorations and presents.

Breganze: Sunday, 8 a.m.-12:30 p.m., in Piazza Mazzini, about 12 miles north of Vicenza.

Camisano Vicentino: Saturday-Sunday, 8 a.m.-7 p.m., Via Roma, Via XX Settembre; entertainment with music, songs and Santa Claus.

Gallio: Saturday-Jan. 6, 9:30 a.m.-12:30 p.m. and 3:30-7:30 p.m., in Piazzetta dei Giardini, about 40 miles north of Vicenza; Wooden outdoor booths featuring local holiday sweets, hot chocolate, mulled wine local crafts and gift items. Entertainment with jugglers, musicians, fire-eaters, street artists, gnomes, elves, and acrobats. Shows and workshops for children, and a reindeer petting zoo.

Garda: Natale tra gli Olivi — Christmas market among olive trees, ongoing through Jan. 6, Piazza Catullo and Lungolago Regina Adelaide; local and Tyrolean products; entertainment for children; folk music and dancing; art exhibits and local nativity scene.

Schio: La Magia del natale — Magic Christmas, Saturday-Sunday and Jan. 6, from 3:30 p.m. in Piazza Falcone e Borsellino and Piazza Rossi, about 16 miles northwest of Vicenza; Santa Claus little hut, mini train rides, ice skating rink.

Thiene: Friday, noon-8 p.m., Saturday-Sunday, 8 a.m.-8 p.m., in Corso Garibaldi, about 13 miles north of Vicenza.

Verona: Nuremberg Christmas market, Thursday, 10 a.m.-9:30 p.m.; Friday 10 a.m.-11 p.m.; in Piazza dei Signori, wooden stands featuring holiday gift ideas, vin brulè, holiday sweets, typical German bread and sausages.

Vicenza: Natale in Piazza delle Erbe: Friday-Sunday, 9 a.m.-7 p.m., in Piazza delle Erbe; local products, wines, and nature craft exhibit and sale. **Mercatino di Natale Francese - French Christmas Market:** ongoing through Monday, 10 a.m.-7:30 p.m.; it closes 6 p.m. Monday, Piazza S. Lorenzo and Corso Fogazzaro; French holiday products and crafts, perfumes, candles.

Villafranca: Saturday through Jan. 6, in Piazza Giovanni XXIII and Via Pace, about 46 miles west of Vicenza; live music and entertainment, wooden chalets featuring local holiday crafts, food specialties, and hot chocolate.

Nativity sets

Bassano del Grappa: Natale di luce – Bright Christmas, ongoing through Jan. 20, Chiesaetta dell'Angelo, Via Roma 80

Bolzano: Via dei Presepi – Nativity sets Avenue, ongoing through Dec. 31, in Corso Libertà and in Piazza Gries

Verona: ongoing through Jan. 20, at the Arena, 9 a.m.-8 p.m. It features more than 400 nativity scenes from around the world. Entrance fee: €7; reduced cost of €6 for children 6-12 and senior citizens older than 60

Vicenza: ongoing through Jan. 8, daily 9 a.m.-noon and 3-6 p.m., Viale Trento 119; more than 500 Nativity sets from all over the world

Ice skating rinks

Marostica: ongoing through Jan. 7, 9 a.m.-12:30 p.m.; 2-7:30 p.m., 9 p.m.-midnight; it will be open all night Dec. 31, in Piazza Castello, about 18 miles north of Vicenza; entrance fee: €5 (includes skate rental).

Montecchio Maggiore: Friday, 8:45 p.m., in, at the San Pietro Movie Theatre, Corso Matteotti 48.

Romano d'Ezzelino: Sunday, 8:45p.m., at the San Marco gym, Via Giovanni XXII 53.

Torri di Quartesolo: Sunday, 8:45p.m., in, Villanova Sports Center, Via Vedelleria.

Concerts

The Jacksons: Feb. 12 in Milan
Michael Jackson — The Immortal World Tour, Cirque du Soleil: Feb. 23-24 in Assago (Milan)

Walking with Dinosaurs: March 6-10 in Assago (Milan)

Bruce Springsteen & the E Street Band: June 1 in Padova

Mark Knopfler: July 12 in Piazzola sul Brenta (Padova)

Tickets available in Vicenza at Media World, Palladio Shopping Center or at www.greenticket.it/index.html?imposta_lingua=ing_or <http://www.ticketone.it/EN/>.

ODR trips

Rome express: Saturday
Val Senales ski/snowboard trip: Saturday

San Martino Christmas Eve ski/snowboard trip: Monday

Alleghe ski/snowboard trip: Dec. 29

Trips can be booked on WebTrac at <https://webtrac.mwr.army.mil/webtrac/Vicenzarectrac.html> or by following the WebTrac link on www.vicenzaMWR.com or at ODR.

*All events listed on this page are as reported to the Outlook office by press time. All events and times are subject to change due to weather or unforeseen circumstances.

Now Showing

Ederle Theater		
Thursday	Won't Back Down (PG)	6 p.m.
Friday	House at the End of the Street (PG 13) End of Watch (R)	6 p.m. 9 p.m.
Saturday	Winnie the Pooh (G) The Hobbit: Unexpected Journey (PG 13)* The Hobbit: Unexpected Journey (PG 13)*	noon 2 p.m. 3 p.m.
Sunday	The Hobbit: Unexpected Journey (PG 13)* The Hobbit: Unexpected Journey (PG 13)*	6 p.m. 6 p.m.
Wed.	House at the End of the Street (PG 13)	6 p.m.
Dec. 27	End of Watch (R)	6 p.m.
Dec. 28	House at the End of the Street (PG 13) Argo (R)	6 p.m. 9 p.m.
Camp Darby Theater		
Dec. 28	House at the End of the Street (PG 13)	6 p.m.
Dec. 29	Argo (R)	6 p.m.
Dec. 30	Killing Them Softly (R)*	1 p.m.
Jan. 4	Playing for Keeps (PG 13)*	6 p.m.

Admission: *First run, adult, \$5.50, under 12, \$2.75; regular release, \$5/\$2.50; repeat releases, \$4.50/\$2.25; special pay \$3.50/\$1.75.
The Ederle theater box office opens one hour prior to show.
View MOVIE TRAILERS and more online at
<http://www.shopmyexchange.com/ReelTimeTheatres/reeltime-landing.htm>

News briefs

Non-TRICARE payment changes at San Bortolo

The TRICARE Service Center announces changes in the payment of fees for services received at the Vicenza's San Bortolo Hospital that take effect Jan. 1.

TRICARE Prime beneficiaries:

There is no change for TRICARE Prime beneficiaries. Authorized services will be paid by TRICARE for active-duty personnel and their family members.

Non-command sponsored family members:

Outpatient services: must be paid up front.

Inpatient services: patients are responsible for \$25 of charges or a co-payment of \$17 per day of hospitalization. The catastrophic cap for which the patient is responsible for has been set to \$1,000; anything beyond this amount will be paid by TRICARE.

Retirees and their family members:

Outpatient services: must be paid up front.

Inpatient services: patients are responsible for paying 25 percent of charges, up to \$3,000 of catastrophic cap. Anything beyond this amount will be paid by TRICARE.

DoD civilians, contractors, parents-in-law, visiting friends:

Required to pay in full for scheduled admissions, unless patient's insurance provides a "Guarantee of Payment" (letter from the patient's insurance stating what and how much of the bill will be covered). Should patient's insurance only cover part of the charges, patients are requested to pay remaining charges prior to discharge.

The same conditions apply to emergency admissions.

Payments are supposed to be received directly from the patient's insurance company.

How to pay hospital bills: San Bortolo accepts direct payment by banks, ATM, credit cards (VISA or MasterCard).

Checks and money orders with magnetic bands will be accepted.

Medical services not covered by TRICARE (some plastic surgery procedures, volunteer interruption of pregnancy, and others), must be paid in advance.

Who will file your claims:

Retirees and civilians: San Bortolo will file these claims.

DOD civilians and contractors: San Bortolo administration will file these claims only if a "Guarantee of Payment" is provided.

All other patient categories will be required to pay upon discharge.

Ambulance services:

Active-duty Prime and Family members: charges will be covered by International SOS.

All other patients: pay the hospital up front and file for reimbursement.

Request for inpatient charts:

If requested by Health Center provider: copies of medical records will be paid by TRICARE.

Other requests: patient is responsible for payment.

Patients are provided a translated copy of their discharge summary upon discharge from the hospital. If you have questions regarding changes, call Elisabetta Vidale at 636-9694 or 0444-61-9694 for assistance. (U.S. Army Health Center Vicenza)

Enterprise Email changes

As of today, Department of Defense Enterprise email will automatically delete messages that are 60 days or older in users' Deleted Items and Junk email folders, based on the date the message was placed in the particular folders.

Users should regularly move messages to personal folders or the general mailbox to avoid the automatic deletion. In the event an important email is permanently deleted, the Recovered Deleted Items feature can restore mail deleted up to 14 days.

For technical assistance, contact your local service desk. (DISA Enterprise Services)

Army Europe ITT training

The AE-ITT Program assists Vicenza Military Community members fulfill training and certification to meet Baseline and Computing Environment requirements. The AE-ITT facility is in Building 372 on Caserma Ederle. Upcoming courses include:

Jan. 7-11: Information Management Officer Certification

Jan. 14-18: DoD IA Certification 8570.1 Information Assurance Security Course

Jan. 23-24: Windows 7

Feb. 4-8: Certified Information Systems Auditor

Feb. 19-21: DoD Information Assurance Certification and Accreditation Process

Feb. 25 to March 1: DoD IA Certification 8570.1 (A+) 2009

Contact Lydia Larimore at 634-6077 or email lydia.l.larimore.ctr@mail.mil for registration and certification assistance.

Half day of school

All Vicenza DoDDS schools will run on half-day schedules Jan. 24 to allow for a teacher's work day to implement the Aspen/MyDATA grade tracking system. Students will be released at 11:05 a.m. and buses will depart at 11:15 a.m.

AER Scholarship

Army Emergency Relief's MG James Ursano Scholarship Program will begin accepting applications Jan. 1. The program provides dependent children of Soldiers on active duty, retirees or deceased members with financial assistance to pursue their first undergraduate degree. Applications and details are available online at www.aerhq.org.

The Outlook returns Jan. 10

Email news briefs by noon on Monday of publication week to editor@eur.army.mil.

In the event of holidays on Monday, briefs are due by 4 p.m. the previous Friday.

Stop by AER in Room 111 at Davis Hall or call 634-8524 or 0444-71-8524 for assistance.

Apply for SEAP support

Spouse Education Assistance Program applications will be accepted starting Jan. 1 from spouses pursuing their first undergraduate degree at U.S. Department of Education accredited institutions. SEAP is a needs-based scholarship program for spouses and widows of active duty and retired soldiers. Go to www.aerhq.org or call AER at 634-8524 for information and assistance.

New Year's Eve parties

The Arena will be open for bowling from 11 a.m. and offers special packages for New Year's Eve. Book and pay in advance; no refunds will be given.

The Strike Zone will be open for food and beverage purchases 11 a.m. Dec. 31 until 2 a.m. Jan. 1.

The Lion's Den will ring in the New Year with a DJ from 9 p.m.-2 a.m. The evening special is a "Bucket of Bud" and "Bucket of Wings" for \$26. No reservations are required.

Living Pattern Survey

All service members with dependents who have been permanently stationed in Italy for at least three months are asked to take part in the Living Pattern Survey being conducted from Jan. 1-31.

The survey, conducted every three years, is a building block for determining the Cost of Living Allowance index that affects pay and benefits.

Beginning Jan. 1, log on <https://www.defensetravel.dod.mil/site/ps-italy.cfm>. The survey takes 40-50 minutes to complete. Information collected will be used to construct a Retail Price Survey, which will be a major source of data to determine future COLA rates.

Decreases to the COLA index are implemented incrementally while increases are implemented immediately. For information on the LPS and to calculate your current COLA, go to <http://www.defensetravel.dod.mil/site/colaindexCalc.cfm>.

Anti-Bully at ACS

Vicenza Middle School will begin a monthly anti-bullying support group for parents at ACS Feb. 5 at 9 a.m. Parents are encouraged to attend to discuss identifying and coping with bullying behavior with Family Advocacy Program staff and DoDDS educators. Call 634-6202 or 634-5701 for details.

Commissary holiday hours

The Vicenza Commissary will be closed Dec. 25-26, and again on New Year's Day, Jan. 1. It will however be open Dec. 24 from 10 a.m. to 4 p.m. and Dec. 31 from 10 a.m. to 6 p.m.

COR, GPC, FOO training

The 414th Contracting Support Brigade sponsors quarterly training Jan. 29-30 for Contracting Officer Representatives, Government Purchase Card holders and Field

Ordering Officials training for all U.S. Army Garrison Vicenza personnel who need acquisition planning and requirement document development. The training is for new personnel or to recertify those already trained. Reserve attendance by Jan. 11 at 634-5894.

Tax Office seeks staff

The Office of the Staff Judge Advocate is hiring personnel to work in its Tax Center to provide free tax filing assistance for qualified members of the Vicenza Military Community. They seek volunteers with tax or accounting experience to work during the tax season, which runs from late January to June 15. Contact Capt. Faiello at 634-8170 or edward.s.faiello@mail.mil.

Sign up now for Financial Peace University

Find financial peace of mind in the New Year with a 13-week Dave Ramsey Financial Peace University training. The Vicenza Chapel Community has arranged a winter session of FPU that will cover eliminating debt and making smart financial decisions at no cost to participants. The program meets Wednesdays from 11:30 a.m. to 1:30 p.m. beginning Jan. 9 in the Vicenza Chapel Activity Room. Spouses of deployed Soldiers can begin classes now and be joined by their spouses upon their return. The chapel will provide lunch, but parents need to make separate child care accommodations. Spaces are limited. Contact Hilary Keats at hilarykeats@yahoo.com or 329-772-2657 now to sign up.

UMUC-Europe spring registration under way

Register now for University of Maryland University College-Europe Spring 2013 Session 1 courses. Registration ends Jan. 9 for online classes, Jan. 13 for hybrid classes. The session begins Jan. 14. Visit vicenza-europe@umuc.edu, call 634-8927 or 0444-71-8927, or go to www.facebook.com/UMUCinEurope for details.

Soldiers' Theatre

Auditions for the rock musical "The Wiz" will be held Jan. 7-8 at 6:30 p.m. A large cast of children, teenagers and adults are sought. Call 634-7281 for details.

The Music Café celebrates its third anniversary

Jan. 12 beginning at 6 p.m. Call 634-7281 for details.

Arts and Crafts

Create a unique New Year's wreath Jan. 2 from 10 a.m. to 1 p.m. Call 634-7074 for information.

Child, Youth and School Services

CYSS will begin registration Monday for the SAC Winter Fun Day to be held Jan. 5. Activities include swimming, lunch, bowling and an arts and crafts activity. Cost is \$45. Parents may apply their four free monthly hours. Call 634-5700 for details.

The new SKIESUnlimited catalog is available

Class enrollment begins Jan. 7.

Paperless Progress Reports

DoDDS schools will begin posting

Religious activities

Vicenza Chapel 2012 Holiday Schedule

Dec. 24, 7 p.m. - Protestant Candlelight Service

11:30 p.m. - Catholic Caroling in the Chapel

Dec. 25, 12 a.m. - Christmas Midnight Mass

10 a.m. - Catholic Mass

Dec. 31, 9:45 p.m. - Gospel Watch Night Service

Jan. 1, 10 a.m. - Catholic Mass

Chaplain Crisis Line

To speak with a chaplain after hours, call 634-KARE (634-5273)

Sunday services

9 a.m.: Mass, Sacrament of Reconciliation following Mass, or during duty hours

11 a.m.: Protestant worship

1:30 p.m.: Full Gospel Pentecostal worship

5 p.m.: Contemporary Christian service

Tuesdays

9 a.m.: Protestant Women of the Chapel

5 p.m.: Contemporary Praise band practice

5:30 p.m.: Bahá'í Devotional Gathering

Wednesdays

5:30 p.m.: PWOC Bible study. Dinner provided. No child care

5:30 p.m.: Catholic choir practice

6:45 p.m.: Gospel choir practice

Thursdays

9:30 a.m.: Military Council of Catholic Women

5:30 p.m.: Gospel service choir rehearsal

7:15 p.m.: Gospel service Bible study

Faith group contacts

Bahá'í Faith: Call Russell Menard at 389-133-4627 or Giacomo Baravalle at 348-603-2283

Church of Christ: Call CW2 Michael Bickle at 345-469-9974 or 0444-335-135 or email vicenzaitalychurchofchrist@gmail.com

Islamic: Call 634-7519 (0444-71-7519)

Jewish: Call Paul Levine at

Community members win big while

Story and photos by Christina Giaretta
Sports, Fitness and Aquatics

Nineteen strong participants of Vicenza's Biggest Winner stuck it out for the full length of the 12-week program and all came out as winners. Participants had weigh-ins, body fat percentage testing, fitness challenges and wellness education classes to help keep them on track for the competition. Each participant was assigned a "buddy" to workout with and to have someone to share their progressive fitness journeys.

The top competitors all agreed that the major factor in their success was to keep a food journal of any type. Winners were determined by fat percentage lost over time.

First place winner, Katy Allen lost a total of 5.7 percent body fat and 21 pounds. She received a fitness prize package worth \$1,750 which included 40 hours of personal training. Allen described her experience as a very positive one.

"The Biggest Winner competition was such a great opportunity for me. It was exactly what I needed to get going and was the catalyst I needed to help me on my way to weight loss and healthier habits."

Allen said she established several habits during the three months. Now, she is eating healthier and has an occasional "splurge" for fun, but not as part of her daily routine.

"I am exercising regularly, at least three to four times a week, which was easier to do with the buddy partner system that I had during the challenge.

"I had a great partner, Beth Carder,



Family member Katy Allen was crowned Vicenza's Biggest Winner after losing 21 pounds and 5.7 percent body fat during the 12-week program. Above are Allen's before photo, left and after. Plans for another competition are set to begin in January. Contact the Fitness Center for details.

and we helped keep each other stay accountable. Accountability was a large part of the challenge for me."

Allen said knowing that she had others working towards similar goals, made it easier to make good choices that have now become a lifestyle for her.

"I knew how to eat right and exercise, but the Biggest Winner gave me a clear direction and benchmarks, with the weigh-ins and fitness workouts, all

included in the nominal entry fee.

"I got so much out of The Biggest Winner, and am grateful to all the winners that participated alongside with me. The leaders of the event were so encouraging to all of us, but were not pushovers. The workouts were demanding and allowed me to push myself more as the challenge progressed."

Participants lost a total of 422 pounds with 16 people losing 10 or more pounds.

CARE: USAHCV focuses on patient needs with new plan

Continued from page 2

entire team focuses on listening to the patient and communicating in a way and time that best suits the patient. The patient's needs and scheduling preferences are assessed and considered so that the patient receives the right kind of appointment, at the right time, and receives the right care that results in the right outcome, which equals the highest quality care, delivered.

The PCMH makes use of an entire team of professionals as well as technology to help patients communicate their concerns. This allows for the team to develop and implement a plan of care together. For example, a patient can access his/her health record, make appointments, or review laboratory and radiology reports using the internet through Tricare Online. Traditional appointments where the patient sees the doctor face to face are only a small part of the PCMH model. Patients can request laboratory or radiology results, medication refills, referrals for specialty care, general information, appointments or create a virtual office visit using secure messaging or telephone consults.

The incorporation of technology and change to the way patients are cared for at the clinic will allow for better quality of care and maximum patient empowerment to affect their own health. You may have already noticed some of the technologic enhancements. Each member of the team has a laptop that captures and transmits real time information between the team members. Each team member has a device that allows for the transmission of communication and location of all team members. The incorporation of team documentation utilizing a standardized intake form allows the capture of more comprehensive information by the screener. All of these working together result in more information being collected and shared between members that allows more time with the

provider to discuss the plan of care and expected outcomes for today and the future.

Patient Centered Medical Home uses a different appointment system, one that is simpler and requires the patient see his/her Primary Care manager. The PCM can be a doctor, a physician assistant or a nurse practitioner who is responsible for providing all primary care and integrating all health care, regardless of care provider or location. It is extremely important that you choose a PCM that can meet your needs. If you are unsure of who your PCM is or if you want to change your PCM, please visit the TRICARE enrollment center located on the first floor of the Health Center at your earliest convenience.

On Jan. 7, the new appointment system will begin in the PCMH. There will be two appointment types, Open Access, that are same day appointments, and Established, which are follow-up appointments. Open Access appointments can only be booked on that day, while Established appointments can be booked up to 45 days in advance.

This advanced access appointing methodology is a philosophy change that allows the patient (demand) rather than the appointment schedule or appointment type (supply) to be the determining factor of when a patient receives care. In preparation for this transition, patients will not be able to book any appointments from Jan. 7-20. It will take time for us to establish the correct mix of Open Access and Established appointments to meet the needs of our community. The Health Center asks for your patience and cooperation during this time. There will be more information and details in the coming weeks as the plan finalizes.

The migration to the Patient-Centered Medical Home model with all of its principles will pay huge dividends in the quality and lives of the Vicenza Community.

Sports Shorts

Adult swim lessons

Adult beginner swim lessons begin Jan. 8 at the post indoor pool. The class meets on Tuesdays and Thursdays 5:45-6:30 p.m. for eight sessions. Register at the Fitness Center front desk. Call 634-8642 for more information.

Volleyball league

Unit Rec Volleyball League Registration begins Jan. 4-Feb. 5, so start getting your team together. Call 634-7009 for information.

Boxing Smoker

In preparation for the Boxing Smoker Extravaganza there will be a boxers and coaches meeting Jan. 17 6-8 p.m. at the Fitness center. Events are for U.S. military only in various weight categories in male and female divisions. To register contact Sports and Fitness at 634-7009.

CYSS sports

Coaches needed for bambino basketball, age group 3-5. For more questions or information, call 634-6151.

Unit and rec play

Men's Soccer: Vicenza Post Soccer Team is currently looking for players. Practice is every Tuesday and Thursday from 7-9 p.m. at the Multi-Purpose Soccer Field behind the Ederle Inn. For more information contact Wilmer Aguilar (team captain) at 634-8638 or 335-698-1961, or email wilmer.aguilarcorea.mil@mail.mil.

Volleyball: 6:30 p.m. Tuesdays for eight or more, Fitness Center.

Frisbee golf: 6 p.m. Wednesdays, North 40 field.

Tennis: Open play Singles and Doubles on Mondays and Wednesdays, 6 p.m. and 7 p.m.

New players are always welcome. Call 634-7009 or individual POCs.

Know of an event we're missing? Email the *Outlook* at

editor@eur.army.mil

We gladly accept story ideas, photo and story submissions. All submissions are subject to editing.