



# InfoX



28 April 2010, 1000-1100 hours, The ARENA, Caserma Ederle



# InfoX Agenda

- ❖ **Introduction/Master of Ceremony - Public Affairs Office**
- ❖ **Volunteer of the Month**
- ❖ **Recognition**
- ❖ **Hot Topic(s)**
- ❖ **Community News**
- ❖ **Community Issues – Open & New**
- ❖ **Open Forum**
- ❖ **Next InfoX is 26 May 2010, 1000-1100 hours, The Arena, Caserma Ederle**



## **Adult Volunteer of the Month: Mario Luna**

Mario is not only head coach for CYS Youth Sports, he has recently accepted the role as coach for the youth EDGE Soccer and CYSS Soccer Training programs. He is one of the main reasons that CYS Youth Sports have been able to offer a year-round soccer program, which has been in demand by our community. He is a mentor and role model for the players and their parents teaching good sportsmanship, teamwork, and a love for the game. Coach Mario's commitment as a coach is a benefit to all who love the game of soccer.

**Thank you Mario**



## **Youth Volunteer of the Month: Bizzy Buffington**

This year, Bizzy participated as a performer in two major musical productions in leading roles that demanded tremendous commitment and dedication. She is mature beyond her years and serves as a positive role model to other performers and technicians through her total professionalism in all her endeavors. Due to her outstanding performance in this year's production of the musical "*Snoopy!!!*" she was been invited to perform as the USAG-Vicenza representative to sing a solo at the 2010 IMCOM-E Tournament of the Festival of Plays Award Ceremony in Heidelberg, Germany on 24 April.

**Thank you Bizzy**



# InfoX



## USAG Vicenza Youth of the Year Honor



## USAG Vicenza Youth of the Year Honor

Mr. Kolawole Awe is a true example of an extraordinary young man. As the Youth of the Year for USAG Vicenza, Kola Awe is among hundreds of local youth across the United States and Garrisons throughout the world recognized by Boys & Girls Clubs of America (BGCA) for his sound character, leadership skills and willingness to give back to the community.

This program was founded over 60 years ago through the generosity of the Reader's Digest Digest Foundation. Kola has been a member of Child & Youth Services since 2008. "Mr. Awe is a youth that sets realistic goals for himself. Kola is a leader, not a follower. He makes positive choices for himself that other youth recognize and follow. Kola is involved in many activities outside of school, such as being this year's Vicenza High School Youth Council president, playing on the VHS football team, and being part of the Vicenza High School National Honor Society," said Michael Morris, Youth Center Director.

Mr. Awe is nominated to compete at for the title of IMCOM-Europe Region Youth of the Year. The five regional winners will advance to Washington, D.C., in September 2010, to compete for the title of BGCA's National Youth of the Year. The National Youth of the Year receives an additional \$15,000 College scholarship and is installed by the President in an Oval Office ceremony.



# InfoX



## Hot Topics



## Postal Renovation

**Mr. Richard Hendrickson**  
**DHR**



## POSTAL RENOVATIONS

We are in the process of renovations so the location to send outgoing mail is now located in the Annex behind Bldg 302/PSC.

Package pick-up will remain in the tent behind the PX. We should be complete with renovations NLT EOM June 2010. When complete all postal will be located in Bldg 302/PSC to include Official Mail and Distribution (OMDC).

Thanks to all our customers for their patience during this renovation!



## Dog Breeds Allowed in Italy



## Dog Breeds Allowed in Italy

- US personnel who owns dogs in Italy must abide by Italian Laws.
- Some special breeds, when outside of the home in public areas, must be muzzled and on a leash.
- These special breeds are listed in command policy #20.
- Personnel who abandon pets are subject to Italian Law, which includes severe fines and jail

(<https://portal.setaf.army.mil/cos/CommandPolicyLetters>)



## Vicenza CYSS Immunization Requirements



## Vicenza CYSS Immunization Requirements

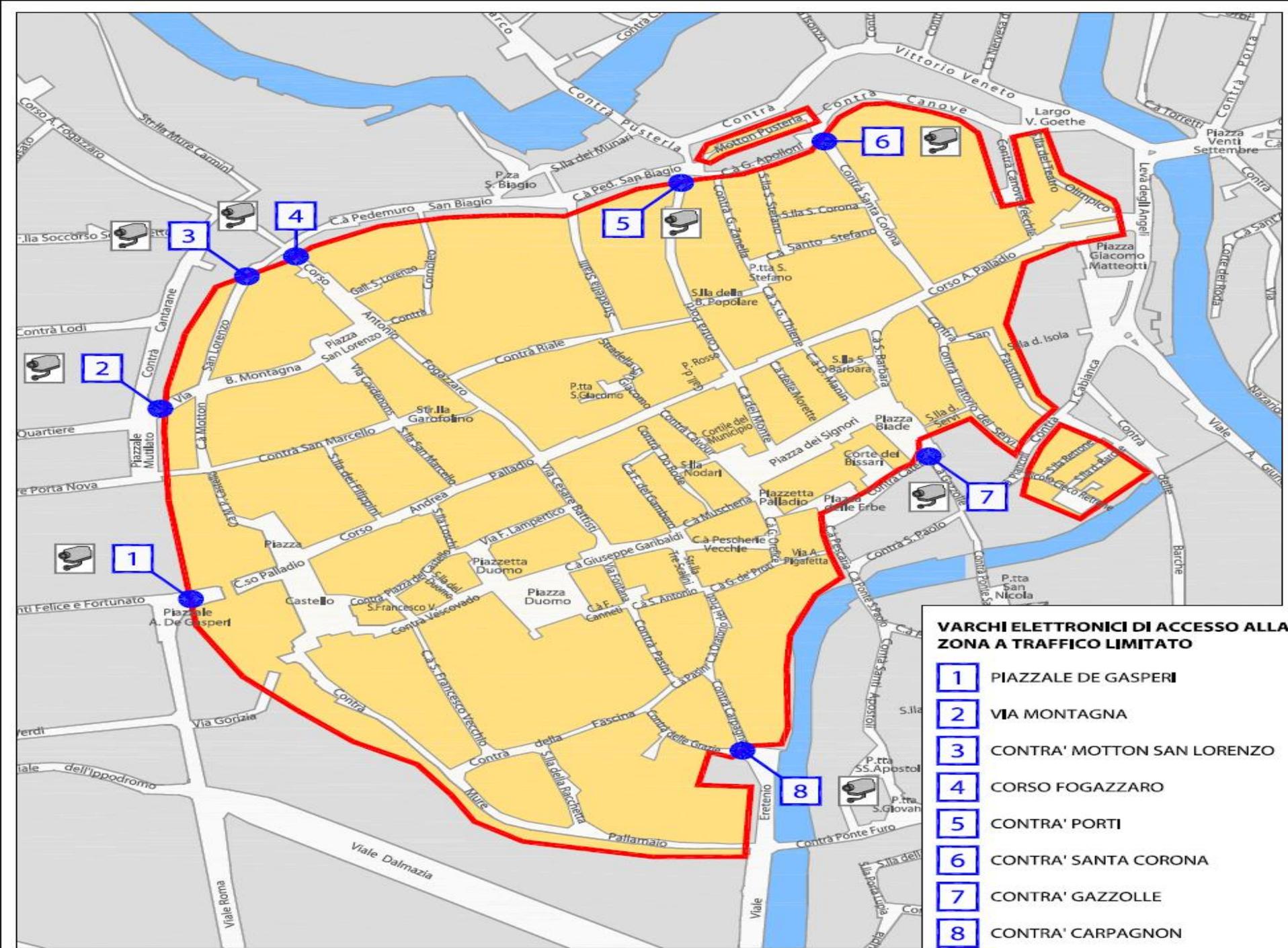
There is a common misunderstanding that DoDEA and CYSS are under the same umbrella. They are not. The CYSS (along with the U.S. Army Health Center) must follow the Center for Disease Control and Prevention (CDC) guidelines.

The US Army is the only military branch that follows these guidelines exactly. CYSS and the Health Center staff do not make or interpret immunization requirements for CYSS or the Health Center.

DoDEA follows the Advisory Committee on Immunization Practices (ACIP). This last March (2010) DoDEA changed its requirements to match the CDC requirements so that children must now receive two Varicella vaccinations (the same requirement that CYSS enforces). The requirement for children to receive two Varicella vaccinations will be in effect for children enrolling in the coming school year.



## Restricted Traffic Zones





# InfoX



## Vicenza Zona Traffico Limitation (ZTL)





## Vicenza Zona Traffico Limitation (ZTL)

- Do not drive in ZTL areas without a special permit.
- Only residents of that area are allowed permits.
- Zone is enforced 24/7; the fine is 78 Euros.
- Off-limit driving areas can be recognized by white circular signs with a red border.
- Do not drive beyond these points unless you have permission.



## Home Buyer Tax



## Home Buyer Tax

- Community members who bought homes in Italy reported disparate registration tax rates.
- Italian law allows first-time home-buyers to pay reduced registration tax rates by meeting Italian residency requirements (or buying homes in commune where they work).
- Within Vicenza, two separate tax offices interpreted tax law differently:
  - one required Italian residency (or residency within 18 months);
  - one provided lower rate to buyers claiming Italy as their domicile.
- Many DoD buyers who availed themselves of reduced rates have received invoices for unpaid portion of taxes where commune logs do not reflect residency established.
- NATO SOFA precludes Italian residency for DoD personnel.
- Italian tax authorities provide procedures to appeal tax assessments.
  - One known appeal resulted in elimination of interest and penalty fees.
- OSJA does not provide Legal Assistance on Italian real estate matters.



# InfoX



## **AAFES/DECA Council Meeting**



## **AAFES/DECA Council Meeting**

The next AAFES/DECA Council Meeting will be held at the Villaggio Youth Center Gym on 3 June at 1000 hours. The AAFES/DECA Council meeting is a forum open to the public chaired by the DGC, Mr. Chuck Walls. Look for the announcement on AFN and the Command Channel.

An AAFES Focus Group was conducted on 7 April 2010. Recommendations for improving services and products were presented which will be updated at the 3 June AAFES/DECA Council Meeting.



## **Customer Input for AAFES Product Selection**



## Customer Input for AAFES Product Selection

- ICE comments at <https://ice.disa.mil> (select AAFES)
- AAFES Website at [aafes.com](http://aafes.com) website (select Customer Comments)
- Use Customer Surveys (see PX receipts)
- Mail In Customer Comment Forms (available in all facilities)
- Upcoming AAFES Customer Survey in October 2010
- AAFES will do periodic articles in the Outlook regarding feedback on AAFES customer issues.



# InfoX



## Telecom Services Information



# InfoX



## Telecom Services Information

**New Location:** PX Mall Area Front Entrance

**Telephone Number:** 0444-30-2249

**New Services Provided:**

Telephone and Internet Activation

Telephone and Internet Deactivation

Service Changes

Troubleshooting (NOTE: If not covered by Telecom,  
residential calls are 50 euro per hour)



# InfoX



## School and Sports Physical



## School and Sports Physicals

- Health Assessment Dates
  - Tuesday June 22, 2010
  - Tuesday August 10, 2010
  - Tuesday August 17, 2010
- By appointment only
- Open to ages 5 years and up
- 14 years and up may be unaccompanied
- Patients will arrive on the hour and be seen in order of arrival
- Must bring physical form filled out
- Must bring shot record to receive immunizations



## School and Sports Physicals

Children with chronic medical conditions (ie. asthma, ADHD) should NOT book appointments for these dates. Due to time constraints, please book an appointment during regular clinic hours.

Please plan ahead and utilize either the Health Assessment Days or Regular Wellness Appointments. To facilitate the transition into the New Health Clinic NO exceptions will be made for last minute physicals.

Please Call 044471-7484 to book appointments or use Tricare Online at [www.tricareonline.com](http://www.tricareonline.com)



## **Internet-Based Capabilities Enhanced on U.S. Army Europe Networks**



## Internet-Based Capabilities Enhanced on U.S. Army Europe Networks

- Official U.S. Army Social Media Sites (Facebook, Twitter, Youtube, Flickr, etc) MUST be registered with the US Army Home Page at: <http://www.army.mil/media/socialmedia/>.
- Official sites must clearly indicate component affiliation (e.g. U.S. Army). The site branding toolkit can assist with this at: <http://www.army.mil/create/>.
- Official content must be vetted by your Public Affairs Office to ensure existing regulations on ethics, operational security, and privacy are applied.
- No information considered Personally Identifiable Information (PII), classified, sensitive, or place military members/families in danger can be posted.
- Content sites for gambling, pornography, hate crime activities, etc. are (still) monitored and blocked on Army networks.
- Commanders may temporarily limit access to social media as required for operations security, bandwidth constraints, or address security concerns.

509th Signal Battalion has submitted an article to be published to the Vicenza Outlook further addressing Social Media. For further information on access to Social Media sites and/or content questions, please contact your Public Affairs Office or your Information Assurance professional.



# InfoX



## **Summer Hire Program**

**21 June – 30 July 2010**



## Summer Hire Program

- Open to all Family Members (FM) between the ages of 14 – 22 years old. Includes spouses under age 18 who are still attending High School.
- Must be a FM of an active military member or DoD civilian. Family members of employees of the American Red Cross, United Services Organization (USO), banking facilities, University of Maryland, retired members of the Armed Forces, or contractors ARE NOT eligible to participate in the Army in Europe Summer Hire Program.
- FMs must be 14 by 21 June 2010 which is the official start of the SH Program and cannot reach their 23rd birthday prior to the end of SH Program on 30 July 2010.



## Summer Hire Program

- **Italy:** Only US citizens may apply. US citizen Family Member youths are eligible for this program unless they are a national of Italy, (i.e. dual national, American and Italian), or are ordinarily resident in Italy.
- Applicants should submit their application via the automated web application process. All applications must be received in the CPOC not later than **Midnight Central European Time, 07 May 2010.**
- Applications received by e-mail / surface mail or fax **will not be accepted.**
- <https://lnjobs.army.mil/sh/staffing/asp/employment/t9.asp>



## Summer Hire Program

- In addition to submitting an application, all participants must complete and submit an in-processing packet to the servicing Civilian Personnel Advisory Center (CPAC). Information regarding in-processing packets and other required documents is available at [https://Injobs.army.mil/sh/staffing/summerhire/us\\_inprocessing\\_package.htm](https://Injobs.army.mil/sh/staffing/summerhire/us_inprocessing_package.htm).
- In-processing packets must be completed and turned in to the CPAC Office within 8 days after you submit your resume or no later than 8 days after the closing of the vacancy announcement. Those applications without in-processing packages at their respective CPAC by the above stated date, will not be considered as a valid application.



## Summer Hire Program

### POSITIONS AVAILABLE

**CLERICAL:** May include typing, computer work, filing, receptionist work, customer service and answering telephones.

•**LABOR:** May include working indoors/outdoors, light to moderate lifting, yard work

•**CHILD DEVELOPMENT CENTER (CDC)**

### PLACEMENT OF STUDENTS

•Applications received by the closing date will be considered for summer positions within their age group.

•16-22 year olds will be placed **FIRST**, in order of their age from oldest to youngest.

•Visit the main website for access to all forms, handbooks and links to automated application:

•<https://lnjobs.army.mil/sh/staffing/summerhire/>



# InfoX



## Summer Hire Program

**QUESTIONS?**



# InfoX



## Host Nation Community Relations Program



## Host Nation Community Relations Program

- **What does the Host Nation Community Relations Program do?**
  - Track any and all interaction that our Community has with our Host Nation
    - Official Functions
    - Sporting Event
    - Volunteering
  - Be of added value to your events that involve our Host Nation
    - Logistically
    - Liaison with the Command
    - Installation Access
    - Publicity
- **Where can you find us?**
  - Building 109, upstairs, first door on your left
    - Monday-Friday, 0800 to 1700
    - DSN 634-8879 or 0444-71-8879



## Community Calendar - May

- **May 5** - Volunteer Recognition Luncheon and Ceremony  
11:30-13:30 @ Hoekstra Field New Pavilion
- **May 7** - Spouse Appreciation Luncheon  
1100 - 1300 Hoekstra Field Pavilion
- **May 9** - US vs IT Female Basketball Game  
1400 - USAG Vicenza Post Gym
- **May 11** - Youth Volunteer Recognition Ceremony  
16:30-18:30 @ Teen Center
- **May 14 - 23** - Comedy "The Odd Couple (female version)"  
Fridays & Saturdays at 7:30 pm, Sundays at 2 pm at Soldiers Theatre
- **May 27** - Graduation Recognition Ceremony (10:00-11:00 @ Soldier's Theater)
- **May 28** - Training Holiday
- **May 31** - Memorial Day Holiday



## Community News – Service Providers

- ❖ DES
- ❖ DFMWR
- ❖ DPW
- ❖ DHR
- ❖ DOL
- ❖ DPTMS
- ❖ AAFES
- ❖ DoDEA
- ❖ Religious Support Office
- ❖ Installation Safety Office
- ❖ EEO
- ❖ 509<sup>th</sup> SIG BN
- ❖ HRO
- ❖ AFN
- ❖ Health Clinic
- ❖ Dental Clinic
- ❖ 266 Financial Management Center
- ❖ Installation Legal Office
- ❖ American Red Cross
- ❖ Health Promotion
- ❖ DECA
- ❖ USO
- ❖ PAO
- ❖ IG



## Community Issues

**NEW - 3**

**OLD - 0**



## **New Issue DPW 10-648 Car parking spot right up to a crosswalk**

**Scope:** There is a parking spot in front of the crosswalks where pedestrians cross. I have almost gotten hit 3 times because cars are speeding and it happens that a car is parked in the spot just in front of the crosswalk. They are parked legally but it is very difficult, especially if it is an SUV, Van, or a big car, to see if a car is coming. Then if a car is coming very fast there is almost no time to stop. Each time I have almost been struck I was trying to see if a car was coming and each time the cars were speeding and the drivers were distracted.

**Recommendations:** I know parking spots are tight but either take the spots in front of crosswalk away or have a sign that states only compact "Cars" can use those spots to park.



## **New Issue DPW 10-648 (continued) Car parking Spot Right Up to a Crosswalk**

**Agency Response:** DPW/SO As stated, parking is very tight on Caserma Ederle. Our Safety Officer reviewed this request and has recommended the following:

The Garrison will conduct an engineering study to determine whether the location is suitable for a marked crosswalk. This study will consider traffic and pedestrian volumes, vehicle mix, vehicle speeds, sight distance, and other factors. We will also consider providing raised medians or islands, reducing the street width, adding other traffic calming measures, and installing pedestrian-type signs, street lighting, etc. Although, it is believed that marked crosswalks improve safety, research indicates that adding marked crosswalks generally increases the number of pedestrian crashes unless at an intersection where traffic is controlled by a traffic signal or a STOP sign, or at a location where additional safety precautions were implemented. Therefore, we will perform this study before installing new crosswalks or changing current crosswalks.



## New Issue DFMWR 10-649

### Basketball Court in front of Fitness Center

**Scope:** The basketball court in front of the fitness center is nice, but I foresee problems with its location. People playing on the court lose the balls and they either hit parked cars in front of the facility or the ball goes into the street and kids/adults are running out into the street to retrieve it from between parked cars(I have observed both of these incidences within the last week). This is a safety issue, as well as damage to cars.

**Recommendations:** Some type of barrier or fence needs to be erected along the court perimeter facing the street.

**Agency Response:** DFMWR A work order has been submitted for the basketball court to erect a fence between the court and the street. Fencing and paving around the basketball court will be performed by the end of July 2010.



## New Issue DFMWR 10-650 Moving the CDC to Villaggio

**Scope:** Moving the CDC to Villaggio causes undue stress to those working military parents who rely on the fact that they can visit with their children in a relatively easy manner - no vehicle necessary, or traffic to contend with. Further, the ACS provides a room for parents to take their young children to for feeding, alone time, etc; this is not possible if CDC is at an entirely different location. Making PT formation on time is also affected, as now parents would be required to drive to Villaggio, wait in line at that gate, drop the child(ren) off, then drive to Ederle for formation; the child(ren) are also negatively affected as this only means the parents must wake their child(ren) up even earlier. The time period between when PT ends and work call is also used to visit children at the CDC - again, this is not possible, if the SM is now required to drive to Villaggio to spend his/her precious 30 minutes before work call (after morning hygiene and breakfast) to visit with the child(ren). There are a myriad of issues that arise with moving the CDC away from the work place - parents need to be afforded the opportunity to, in a public setting, discuss / debate the pros and cons of moving the CDC. I am dual military, a mother, and my spouse is currently deployed - moving the CDC only makes life more difficult.



## **New Issue DFMWR 10-650 (continued) Moving the CDC to Villaggio**

**Recommendations:** The CDC should remain on Caserma Ederle; dual military couples, as well as single (military) parents benefit greatly from having the CDC located in the same area in which they work, as this gives them the opportunity to visit with their children during lunch and/or other free time during the day. The CDC, like all military facilities, should accommodate the service member first.

**Agency Response:** DFMWR The new facility has been in progress for several years and is a result of the Department of Army's response to the future needs of our Soldiers and Families. While it will be a change for those parents accustomed to the close proximity of child care programs on main post, the new facility provides the additional space necessary to meet the needs of our future soldiers and is located next to the new Elementary and Middle School which is a convenient location for those families who need child care before and after school. The Vicenza military population is projected to increase significantly in the near future and meeting those childcare needs through safe and enriching environments is a top priority. The new Child Development Center currently under construction in Villaggio will serve as a 150 capacity School Age Center (on one side of the building) and a 198 capacity CDC (on the other side of the building) and is located adjacent to the new school on Villaggio. Construction is expected to be completed this summer and we hope to open the doors by September 2010.



# InfoX



## Vicenza Much MORE (MMs)

**Labor Day:** May 1

### **Cherry Festivals:**

- May 23 in Pianezze, about 17 miles north of Vicenza.
- May 30 in Marostica, about 18 miles north of Vicenza

**Medieval Festival:** May 1 – 2 and May 16, in Montecchio Maggiore, about 12 miles west of Vicenza.

**White Wine and Medieval Festival:** May 14-16, in Soave, about 23 miles west of Vicenza.

**Mare Maggio** – Historic boat show: May 14-16 in Venice, Arsenale, about 53 miles east of Vicenza.

**New Conversations Vicenza jazz** - free concerts in Piazza dei Signori:

- May 8: Incognito
- May 23: Philip Glass
- May 30: Noa

**US & Italian Spring Festival in Camisano:** 20 May, features music, food and rides



# InfoX



## Open Forum



# InfoX



## InfoX Schedule

**26 May 2010**

**30 June 2010**

**28 July 2010**

**25 August 2010**

**29 September 2010**

**27 October 2010**

**24 November 2010**

**InfoX is held the last Wednesday of the month, excluding December.**



# InfoX



## Methods to Submit a Community Issue

**USAG-Vicenza Website: <http://www.usag.vicenza.army.mil>, then click “Info X Issues”**

**EMAIL: [Community.issues@eur.army.mil](mailto:Community.issues@eur.army.mil)**

**AFN HOT LINE AT INFO X: DSN 634-7411, CIV 0444-71-7411**

**Next InfoX is 26 May 2010, 1000-1100 hours, The Arena, Caserma Ederle**